



# Technical Bulletin

To: Health Care Partners  
From: Product Development Team  
Date: 18-11-2013  
Re: Firmware Upgrade

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**Description:** Firmware Upgrade Roll Out Package for the miALERT AP200 (igeacom 500/501 units)

We at Live Sentinel are committed to developing on our existing base of products and are offering a Firmware upgrade for the miAlert AP 500 and 501 units, formerly known as the igeacom 500 and 501.

This firmware upgrade allows one to "Clear All" wireless device programming with the use of a single wireless device.

We are also offering a new unit battery along with the firmware upgrade.

## Upgrade

- Details:**
- Clear all programmed wireless devices with a single wireless pendant or pull cord.
  - Optional Battery Replacement
  - All upgrade options are priced for a minimum of 20 units.
  - Serial numbers for upgraded units must be sent to Live Sentinel for warranty approval.
  - All upgraded units must be tested following the upgrade according to Live Sentinels firmware upgrade test plan.
  - 30 day warranty on firmware upgrade
  - 1yr warranty on new battery

Please contact us for more information:  
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1-855-382-8999

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