

Resident to Staff



Staff to Staff



Resident to Resident



Facility



Total Connectivity
RELIABLE
Integrated Solutions

THE BENEFITS

CONNECTIVITY

IP PBX-based technology, combined with the advanced features of the miALERT AP units, provide total connectivity in real-time. Residents can reach staff immediately, at any time. Staff can reach each other and respond to residents' needs instantly and easily, from anywhere within the facility, or remotely using their mobile device.

RETURN ON INVESTMENT

Quality of care is not the only thing that improves with miALERT AP, so does the bottom line:

Staff productivity increases with enhanced connectivity.

Menu and activity buttons eliminate time-consuming inquiries from residents.

Caregivers are able to prioritize calls and manage responses more efficiently.

Software applications enable detailed resident activity plus automatic reporting on calls and response times to provide total accountability for staff.

Staffing models can be created that reflect actual resident needs and call activity cycles to improve efficiencies.

Built-in call accounting software, that can be customized to print invoices, makes it simple to bill your residents for local and long distance calls.

Our integrated PBX nurse call allows facilities to provide telephone service to customers, creating a potential revenue stream. This revenue stream can increase the present market value of the total business and shareholder worth, allowing the owner to access increased lending collateral.

The miALERT solution can help create better lines of differentiation in comparison to other facilities, leading to improved occupancy rates by providing a higher level of service. Full audio connectivity between residents and staff demonstrates superior customer service along with enhanced security and quality of care. These are two primary criteria in the decision of where a senior citizen will live.

Intuitive operational functionality reduces the need for specialized training and its associated costs.

Our solution can be tailored to optimize your workflow needs.

The miALERT solution can use existing cabling which reduces system installation costs considerably.

Healthcare & Emergency Management Solutions

miLINK

Delivering Improved Patient Care

Building technology that combine all your communications needs into one unified solution

- Quick, Direct Access to Care
- Increase Medical Staff Efficiency
- Seamless Integration to all IP PBX
- Continuous Wireless Connectivity
- Monitor Efficiency & Performance
- Optimize Workflow



NURSE CALL INTERFACE



WIRED/WIRELESS DUES



WANDER PREVENTION



EQUIPMENT TRACKING



DOOR ALARM MONITORING



AUTOMATED VOICE MESSAGING



BUILDING/FIRE MONITORING



TEMPERATURE & MOISTURE



miALERT

Long Term Care

New IP technology and networked IP PBX-based systems are driving the development of today's nurse call systems. Their integration and advanced network performance are helping to improve patient care. Nurse call systems are becoming more intuitive and easy to use, with specialized options designed to handle patient requests. Nurse call systems continue to expand their capabilities beyond life safety provisions. Targeting improvement in patient satisfaction, staff communications and operational efficiencies, features that used to be considered optional are now standard.

miALERT Nurse Call System for long term care also interact with local IP PBX by using intelligent devices in the patient rooms to communicate with nurse stations and wireless headsets. These applications give facility operators the ability to call other staff members to help place a staff emergency, normal or Code Blue call and locate patient information.

The IP infrastructure of miALERT is versatile and allows facilities to use off-the-shelf structured cabling, which reduces installation time, enables faster troubleshooting and sometimes allows facility personnel to perform their own maintenance.

miLINK™ EMS Event Management Server fully integrates with the facility's IP PBX. Real-time updates are distributed to nurse call live panels, IP phones, cordless phones and pagers. Communication integration with the local IP PBX allows emergency calls to be forwarded from any room to any phone in the facility, with complete escalation. Patients' information can be instantaneously shared by miLINK Management System or by integration with the facility's database. The miLINK EMS live panel(s) are completely web based and can be accessed by staff members from tablets, smartphones, or computers.

- WI-FI, DECT, IP PBX phone integration.
- Connected with IP PBX-using analog, IP, BRI or PRI.
- Warnings can be sent to DECT phones, pagers, mobile phones or phone lines.
- Emergency codes can be started via room control units or from any place using the facility's phones.
- All transactions are recorded and can be reported as needed.
- Connection types: SIP, H323, ISDN BRI, ISDN PRI and Analog.
- Protocol: TCP/IP and miLINK Protocol
- Paging protocol: POCSAG, SIP info and ESPA.

miALERT

4100 East Baldwin Road, Holly, Michigan, 48442 USA
27 Armthorpe Road, Brampton, ON, L6T 5M4 Canada

miLINK

Solutions



Solutions to Enhance Quality of Life and Improve Care



Senior & Aged Living Facilities

miLINK EMS enterprise middleware solution is the ultimate integration platform for all of your assisted living, independent living, congregate care and extended care needs.

miLINK EMS allows you to interface disparate systems and add automated alarm messaging capabilities to systems that do not have it, as well as provide enhancements to allow staff to remain mobile while still receiving alarms.

- **Web Browser Interface** – The integrated miLINK web server allows staff and administrators to monitor and manage the entire system using standard web browsers

(mobile or traditional). This helps reduce the amount of software that needs to be installed and simplifies system upgrades.

- **Open Platform** – miLINK supports proprietary and standards-based interfaces and is a truly open platform for interfacing alarm and messaging/display systems.
- **Versatile Interfaces** – You can interface various types and brands of systems, from old legacy alarm systems to state-of-the-art IP PBX-based systems. All can interface to a single miLINK installation to allow you to leverage your existing investments.

miALERT.com

Call TOLL FREE 1-855-382-8999

sales@miALERT.com